



सत्यमेव जयते

National Centre of Organic Farming
under National Mission for Sustainable Agriculture
(NMSA)

National Centre of Organic Farming

Department of Agriculture, Cooperation & Farmers Welfare,
Ministry of Agriculture & Farmers Welfare,
Government of India

Hapur Road, Kamla Nehru Nagar,
Ghaziabad – 201 002, Uttar Pradesh

CITIZEN'S /CLIENT'S CHARTER

NATIONAL CENTRE OF ORGANIC FARMING, GHAZIABAD under National Mission for Sustainable Agriculture

OBJECTIVES

- ❖ Promotion of organic farming in the country through technical capacity building of all the stakeholders including human resource development, transfer of technology, promotion and production of quality organic and biological inputs
- ❖ Awareness creation and publicity through print and electronic media.
- ❖ To act as nodal quality control laboratory for analysis of biofertilizers and organic fertilizers as per the requirement of Fertilizer Control Order (FCO, 1985).
- ❖ Revision of standards and testing protocols keeping in view the advances in research and technology and bringing remaining organic inputs under quality control regime.
- ❖ Organic input resource management, technology development through support to research and market development,
- ❖ To maintain National and Regional culture collection bank of biofertilizer, biocontrol, waste decomposer organisms for supply to production units, development & procurement and efficacy evaluation of biofertilizer strains and mother cultures.
- ❖ Promotion of Organic Farming through low cost certification system known as "Participatory Guarantee System".
- ❖ NPOF scheme provides financial assistance through Capital Investment Subsidy Scheme (CISS) for agro-waste compost production units, bio-fertilizers/bio-pesticides production units, development and implementation of quality control regime, human resource development, etc.

iv) Service standards

Details of approved components being implemented by National and Regional Centers of Organic Farming, through various State Agricultural University, ICAR and various other Government are as follows:

Sl. No.	Main services	Standards
1.	Financial support to input production units for setting up of Fruit/Vegetable market/ agro waste compost (FVMWC) production units (100 TPD) and State-of-Art liquid/ carrier based Biofertilizer/ Biopesticide	Financial assistance under Capital Investment Subsidy Scheme is being provided through NABARD as back ended subsidy a. 33% of TFO or Rs 63 lakh whichever is less for FVMWC and b. 25% of TFO or Rs 40 lakh whichever is less for BF

	(BF) Production unit (200 TPA).	
2.	Human resource development through trainings	<ul style="list-style-type: none"> a. Certificate Course on Organic Farming for Rural youth having Degree/Diploma in Agriculture (30 days) b. Training/Refresher course for analysts on quality analysis protocols of Biofertilisers and organic fertilizers (10 days) c. Trainers training on various subjects i.e (i) Fertiliser Control Order (FCO), (ii) Certification system of organic farming (iii) Organic Management, (iv) Production & Quality Control of organic inputs & other related aspects (05 days) and d. Training for Field Functionaries/ Extension Officers on organic Farming management & cultivation practices (02 days).
3.	Quality control of organic and biological inputs	<ul style="list-style-type: none"> a. Nodal quality analysis laboratory for inputs under FCO b. Development of standards and quality analysis protocols for new inputs c. Maintenance and supply of biofertilizer mother culture strains to industry.
4.	Publication of Newsletters, Training manuals and literature	<ul style="list-style-type: none"> a. Quarterly Organic Farming Newsletter b. Half yearly Biofertilizer Newsletter c. Uniform training literature and technology dissemination
5.	Promotion of organic farming through low cost alternative certification - PGS	Setting up of alternative farmer group centric certification system for organic products with institutional structure
6.	Awareness creation and Publicity	Through seminars/ conferences/ workshops/exhibitions and publicity through print and electronic media

v). Grievances redress mechanism

The centre is sensitized to redress grievances in a responsible and effective manner through the following:

- a. A grievances cell has been set up in the centre as well as its Regional offices in order to ensure speedy redressal of grievances received from public and employees directly or through Department of administrative reforms and Public Grievances.
- b. Director, National Centre of Organic Farming, Ghaziabad functions as Director (Public Grievances) and Regional Director/Assistant Directors functions as Grievances officer in their jurisdictions in order to ensure expeditious redressal of grievances.
- c. On every Tuesday between 10.00 am to 1.00pm, the public can meet the Director/Regional Director/Assistant Director with regards to their grievances and complaints.

Name, address and contact numbers of grievance redressing officers

S. No.	Name and Address	Contact Nos	Jurisdiction
1.	Dr. Krishan Chandra Director, National Centre of Organic Farming, Hapur Road, Kamla Nehru Nagar, GHAZIABAD – 201002 (Uttar Pradesh)	Appellate authority for All India activities of NCOF and RCOFs Phone:0120-2764906, 2764212, Fax : 0120-2764901 Email : ndbc@nic.in Web: http://ncof.dacnet.nic.in	All India in respect of NCOF and RCOFs
2	Shri T.K. Ghosh Regional Director, National Centre of Organic Farming (HQ), Hapur Road, Kamla Nehru Nagar, GHAZIABAD – 201002 (Uttar Pradesh)	Phone:0120-2764212, Fax : 0120-2764901 Email : ndbc@nic.in Web: http://ncof.dacnet.nic.in	Uttar Pradesh, Delhi, Uttarakhand and Rajasthan
3	Dr. V.Y. Deoghare Assistant Director Regional Centre of Organic Farming, Kannamangala, Cross, Whitefield – Hosekote Road, Kadugodi Post, BENGALURU-560067 (Karnataka)	080-28450503 +919449112997 Email: biofkk06@nic.in , rcofbgl@gmail.com	Karnataka, Kerala, Tamilnadu, Pondicherry and Lakshdweep
4	Dr. Gagnesh Sharma Regional Director Regional Centre of Organic Farming, GA-114, Niladri Vihar (Near KV-4), PO Sailashree Vihar, BHUBANESHWAR-751007 (Orissa).	Telefax : 0674-2721281 Email: biofor04@nic.in	Bihar, Orissa, West Bengal and Andman & Nicobar
5	Shri R.S. Harish Srivathsa, Assistant Director Regional Centre of Organic Farming, Kisan Bhawan, Sector 14, PANCHKULA-134 109 (Haryana).	Telefax : 0172-2564460, Email: biofhr05@nic.in	Haryana, Himachal Pradesh, Punjab, Jammu & Kashmir

6	Dr. D.S. Yadav Assistant Director Regional Centre of Organic Farming, Langol Road, Lamphelpat, IMPHAL-795 004 (Manipur).	Telefax : 0385-2413239 Email: biofmm01@nic.in	Assam, Arunachal Pradesh, Meghalaya, Mizoram, Manipur, Nagaland, Tripura and Sikkim
7	Dr. D. Kumar Regional Director Regional Centre of Organic Farming, 67/1, Keshav Smriti, Behind Muskan Plaza, JABALPUR-482 004 (Madhya Pradesh).	Telefax : 0761-2460972, Email: biofmp06@nic.in	Madhya Pradesh, Chhattisgarh, Jharkhand
8	Dr. A.S. Rajput Regional Director Regional Centre of Organic Farming, Amravati Road, NH 6, Village Gondkhairi, Post Wadi, Kalmeshwar, NAGPUR-440 023 (Maharashtra).	Telefax : 0712-2561459, Email: biofmh10@nic.in	Maharashtra, Gujrat, Andhra Pradesh, Goa, Daman & Diu, Dadra and Nagar Haveli

vi. Stakeholders/ clients

- a. State Governments
- b. State Agricultural Universities
- c. ICAR Research Institutions
- d. Organic Certification bodies
- e. State designated agencies.